



August 1994

Volume 7
Number 8

OOOPS!

by Terry Hart

There you are typing away on your new book "The Complete History of Bathtub Rings" when your significant other walks into the room. You look up from your keyboard and give him/her a "come hither" look. (Who can pass that up.) After getting their attention, you gently ask if it might be possible for them to bring you a nice, cool drink. (A little peck on the cheek helps a lot in this situation.)

But, when the drink arrives, you make the biggest mistake of all... you zig when they zag and the nice cool drink splashes all over your keyboard.

Now comes to the subject of this article..."What To Do If Your Keyboard Gets Wet".

The first thing to do is turn your computer off. Don't shut it off if the disc drive light is on... wait till it's done. Also, never unplug the keyboard if the computer light is on.

Once the power is off, just let it dry out. For coffee spills, let it dry 24 hours. For sugary spills, again let it dry 24 hours. If it was a sugary spill, it shouldn't cause too much problem with the electronics but the keys may have a tendency to stick. The best solution in this case is to take it to a professional to have it cleaned. And next time, maybe get your own nice cool drink.

Meeting Notice

The next meeting is
August 18th, 1994.

7:30 pm

**No Topic or Demo has
been arranged.**

Contents

Keyboard Helpful Hints	1
More bad/good news	3
Q & A by Dr. Ken	4, 5
BBS News	6
Classifieds	6

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Neal Layton

WAC BBS SYSOP

Neal Layton

Meetings - Regular Membership

The regular membership meeting is held on the third Thursday of the month, with a start time of 7:30 p.m.. The meeting is held at:

"the computer store",
444 Ferry Street, Salem, OR.
The general public is invited to attend.

Meetings - Board of Directors

The Board of Directors meeting is held before the regular meeting or as otherwise arranged.

Annual Membership Dues

Individual member \$15.00

The WAC BBS is currently provided at no charge, however if you would like to make a donation to keep the BBS running, contact:

Neal Layton
P.O. Box 18435
Salem, Oregon 97305

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Authors should submit their articles in hard copy, 3 1/2 inch disk or send it via modem to the editor at the above number by the first of the month. Copy should be submitted in ANY form you wish. I can read any format from any computer types so if you have something that looks good send it in.

The WAC Journal is published monthly.

Contributing writers are needed, especially for the Who's Who column. This is a member written column dealing with what each individual is doing with their computer, what kind of computer and programs you use, and how long you've had your computer. I can accept your article at any time for this column. Call me!

This newsletter was produced 'Entirely' on an Apple //GS using the following software and hardware products: Appleworks GSv1.1, Appleworksv4.0, Pointless, Inwords, Quikie scanner and printed on a Hewlett Packard HP DeskJet 550C.

The following official messages are from America Online:

Dear Member,

The members of America Online Apple II edition are the foundation upon which the entire America Online service has been built. Starting with the launch of the service as AppleLink Personal Edition in 1988, you have helped us build an online community that now numbers almost 1 million members. I want to thank each of you for your contribution, your support and your feedback over the years.

The computing industry has changed dramatically since those first days of online communications. Apple Computer, Inc. has withdrawn from the Apple II business over the past few years. Many major software vendors have stopped supporting the product over this time period. We have been able to continue our support of our Apple II service so far by incorporating it into the America Online product.

Now we find, with great regret, that we simply can no longer support the Apple II service. It has become commercially impossible for us to properly maintain the product. Many of you I'm sure have noticed a diminished level of product quality in the last few months. Without technical support from the industry, we are not able to add new services, fix existing problems, or prevent new problems. Therefore we have made the sad decision to discontinue the Apple II edition of America Online as of November 1, 1994. In the weeks leading up to this date features of the service you have used in the past may become unavailable or non-functional.

We would like to thank each of you for your long and continued support and, if at all possible, keep you as part of our online community.

If you now have the ability to use America Online on another operating system (PC-DOS, Windows or Macintosh) we invite you to convert your membership to one of these other systems. For details on the last month of service for the Apple II Edition of America Online, important dates and billing information, please read the other articles on this menu.

We have enjoyed serving you and hope to continue to do so on one of our other platforms.

Sincerely,
Steve Case

Important Dates

The following are the important dates regarding the last service period for Apple II America Online.

Your last monthly fee will be billed to you in September, 1994, based on your usual billing date. No monthly fees will be incurred after October 1, 1994.

You will continue to accrue hourly fees until October 31, 1994.

The last day of service will be October 31, 1994.

Your Apple II account will be automatically canceled as of November 1, 1994.

If you wish to transfer your screen name to a new America Online account, you must do so within 6 months.

If you now have the ability to use America Online on a new computer we invite you to open a new America Online account.

When you order your America Online software kit you will receive a free trial membership which includes:

- Ten free hours to explore America Online. Free time must be used within 30 days of your first sign on.
- No monthly fee for the first month
- Unlimited use of the Member Service area

To order your free America Online software kit, please call 1-800-827-6364. We

will send you everything you need to try America Online absolutely free.

America Online has the following system requirements:

For Macintosh (v2.5): System 6.05 or later 2 MB of System Ram 3 MB free Hard Drive space

For PC-DOS (v1.6): A PC/XT or higher with 512k or more of memory, a hard drive and an EGA or VGA monitor.

For Windows (v1.5): 386 PC Windows 3.1 4 meg or more memory VGA Monitor Mouse Hard Drive

All versions of America Online require a working, standard phone line and a Hayes or Hayes-compatible modem.

THE PROGRAM CLINIC (NO. 3) by Ken Franklin, M.D.

Courtesy of Club Apple U.G.
Charleston, W.Va.

Hello, and do you know where your Easter basket is? The sun is finally here, and Daylight Savings Time will prevent my dog from whining to go out at 4 a.m. I hope. The extra rest should make me strong enough to answer your questions . . .

I'm going to talk this month about two things that should make ANY user a power user. This information works for any computer, and I guarantee that if you follow them, you'll save at least one hour of time and 200 calories of frustration over the coming year. You're welcome.

GEE-WHIZ COMPUTER SECRET NUMBER 1: THE THREE RULES

Rule #1: Remember who's the boss and who's the tool.

You are in charge. The computer is your tool. If something is not going well, many people start whining, "Well, gee, I'm sure if I were smarter, the computer would stoop to processing my data."

WRONG ATTITUDE! If your program is not helping you, then don't use it! Or, if you feel you must use it, then cuss it out and threaten to fire it. Remember, you are the boss. It is the computer's job to help you (and there is a grievance process to handle obstinate computers, which I'll reveal later in this

column).

Rule #2: Back it up.

If you have only one copy of a program, or a data file, you are going to lose it. Virtually every computer user I know has lost four hours of work over a lost file -- including myself. And let me tell you, it's a painful experience.

So, make an extra copy and keep it in a separate place. If you have two copies of your work, and they are disks side-by-side, a diet soda poured by your 6-year-old will take them both out at once. I back up my hard drive once a month, and also have copies of my important data files in a shoebox across the room.

Rule #3: Never stick a disk in your drive unless you know where it's been.

Viruses are real. Viruses destroy disk files. Although there are very few viruses in the Apple II world, they still exist. The only way a virus can get into your files is to get there from someone's bulletin board or floppy disk.

The more you copy files from uncertain sources, the more likely you are to get a virus. So, unless you bought the file, or downloaded it from a reputable source (like GEnie, America Online, CompuServe, or your user group library), you are betting EVERY FILE YOU OWN that you trust your source. How many friends do you have that are worth that bet?

**GEE-WHIZ COMPUTER SECRET NUMBER 2:
WHAT TO DO WHEN THE THANG DON'T
4 WORK**

How many of you have hit a snag in using a program, then spent SEVEN HOURS trying to get it to work - and failing? Come on, my hand is raised - be honest with me. I thought so. Don'tcha hate it when that happens? And worse, isn't it a bear getting those teeth marks sanded off your keyboard?

Well, here is a sure-fire means of resolving any problem in UNDER THIRTY MINUTES. No, it doesn't involve an 800 number or a money order for \$39.95. Just follow these five steps, and make sure you spend no more than five minutes on each step. Use an oven timer if you have to - but any time over five minutes you spend is simply self-perpetuating frustration.

STEP ONE: SAVE YOUR WORK. That way, no matter how you experiment, your work is recoverable, even if the machine crashes. (What if you can't save your work? Remember **RULE TWO** and go pet your backup smugly.)

STEP TWO: LOOK FOR ONSCREEN HELP. Most good programs have a Help key. In Appleworks, it's Open-Apple-?. In some programs, it's Open-apple-H. In some, it's Esc. Use it, and see if help has your answer. Remember, five minutes maximum at this, then move on.

STEP THREE: LOOK AT THE MANUAL. No, don't read the whole thing; even I have my principles. It's against the Hacker Manifesto to read manuals before trying a program. Just scan the index and table of contents, and see if your problem is there. That should take less

than five minutes.

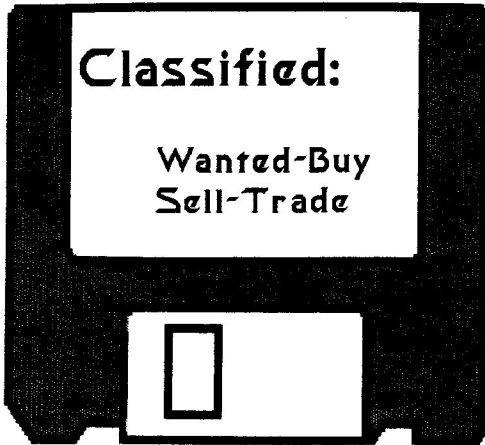
STEP FOUR: FIDDLE. Press Esc. Press every key in turn. Press every key in turn with the Open-apple key down. Press every key with the Control key down. Double click in random points on the screen. If something gets started you don't like, you can always use your saved copy, remember?

STEP FIVE: CALL A FRIEND. This is the one most folks have trouble with. "I'll sound mentally deficient", they say. No you won't; the person you call has called someone else before, and is grateful for the chance to repay the debt. You can call a fellow user in your group, you can log on GENie and America Online and use the online conferences; or you can post a message on a bulletin board.

NOW DO SOMETHING ELSE. If your friend isn't answering right now, you can at least feel like SOMETHING is being done. Turn off your machine and hug something, or run another program, or take a walk. You've either fixed your problem, or given it to someone else. And no unsightly teeth marks.

That's all the time we have this month, folks.

(This column is copyrighted 1992 by Ken Franklin. All rights reserved. Quit sniffing the table legs, Lucky, let's go outside. . .)



BBS News

By Neal Layton

Here's part of a list of Apple // Bulletin Boards that has been on the internet for all of the millions of users to see. The WAC BBS is even on it. Meaning anyone who looks up such info on the internet plus all A2-Central on disk subscribers have this info.

The fourth part will be printed next month.

These are all Apple // Bulletin Boards.

International Apple II BBS List, April 1994

Compiled by Mike Shecket

Additions, corrections, comments to:

Mike_Shecket@tap.colum.fnet.org (Futurenet) shecket@delphi.com (Internet at large)

Updated 3/8/94

Name	Location	Phone Number
ACES W. Palm Beach Chapter	West Palm Beach, FL	407-483-8426
Pro-Carolina	Orlando, FL	407-858-9937
Starkist	Orlando, FL	407-859-9999
Apple Byte GS	San Jose, CA	408-578-3201
The GS Express	San Jose, CA	408-629-9846
Pro-Haven	Bryan, TX	409-822-5534
The Electrical Dialect	Hempstead, TX	409-826-4087
The Triumvirate	Baltimore, MD	410-486-9812
Lightning Systems	Mukwonago, WI	414-363-4282
Valhalla	San Francisco, CA	415-221-4370
The Apple Empire	San Francisco, CA	415-776-3242
The Boycott BBS	Treasure Island, CA	415-989-3654
The Motherboard	San Francisco, CA	415-991-4832
Pro-Darma	Toronto, ON, Canada	416-739-6698
Corrosion of Conformity	Mansfield, MO	417-924-8028
Pro-Gab	Mansfield, OH	419-522-9221
WAC BBS	Salem, OR	503-363-0861
Pro-Gallup	Gallup, NM	505-722-9513
Manzana	Albuquerque, NM	505-839-9043
Lost Gonzo BBS	Mankato, MN	507-625-8321
The Playground!	Massachusetts	508-343-9163
8-bit Apple User Group BBS	Livermore, CA	510-294-8052
House of Games	Alameda, CA	510-523-6306
Pro-Christ	Fremont, CA	510-791-1370
Infinity's Edge	San Ramon, CA	510-820-9401
Pro-Lep	Austin, TX	512-288-2114
Pro-Snof	Austin, TX	512-467-7317
Wonderland	Austin, TX	512-472-0544
Pro-Party	Corpus Christi, TX	512-882-1899
Even Flow	Austin, TX	512-892-5264
STIX	Corpus Christi, TX	512-992-4855
The Apple Corps	Cincinnati, OH	513-683-0445
Eagle-Eyes' Emporium	Quebec, Canada	514-337-8844
Atlantis BBS	Quebec, Canada	514-342-6774
Crazy Al's Outhouse	Quebec, Canada	514-481-5440

Do you have some old hardware or software just laying around waiting to be used again by someone?

This space could be yours.

Classified ads are free to paid members!

Larry Tucker still has a //GS for sale, any one interested should give Larry a call.

Two of our members recently bought new Macintosh computers, they are: David Weiss & Joe Durst.

This isn't really intended to be a roasting area but I just have to say it, "Booooooo!" But seriously if you have a need for a //c or need a certian program they may have one they are willing to sell. Or if you have a question about the new MAC's I'm sure they'd be willing to give you some info on their new machines. They may be even willing to give you some help on an Apple // program. But you'll never know until you call.

Membership Application
Willamette Apple Connection, Inc.
An Apple II & Compatible User Group
P.O.Box 18435 Salem, OR 97305-8435
Voice 838-5870 BBS 363-0861

Name _____

Address _____

City _____

State _____

Zip _____

Phone _____

Please list computer(s) and software you use regularly:

Please list areas of interest (i.e. DTP, graphics, spreadsheets, etc.):

Membership fee is \$15.00 annually.

Please make your checks payable to: Willamette Apple Connection, Inc.



USER GROUP CONNECTION

Willamette Apple Connection, Inc.
P.O.Box 18435
Salem, OR 97305-8435



TO: